eGA
meet & greet
agenda

Visit the eGA booth to connect with our experts and explore practical insights for planning and leading digital innovation, delivering impactful capacity-building programmes, and strengthening cybersecurity.

Find the topics that interest you and come by to join the conversation!

Wednesday / 28th May

11.00 – 11.30

Strategic planning and change management

With the support of eGA, your government or public institution can develop strategic frameworks that lead to measurable, long-term results. Our experts work with you to define clear goals and create practical roadmaps aligned with your national priorities, drawing on Estonia's experience and global best practices. We also support you through change management—helping your team embrace new digital processes, build internal capacity, and engage stakeholders effectively to ensure lasting impact.

Meet eGA digital governance experts
Marit Lani, **Priit Vinkel** and **Margus Sarapuu**

Digital governance study visits and digital learning

Embark on your digital transformation journey with a programme tailored to your needs. Whether you're planning a focused study visit to Estonia, a scoping mission in your own country, or a flexible digital learning programme, we'll help you find the right approach. You can also rely on us to support the creation of engaging content and assist in coordinating larger events aimed at building knowledge and capacity. Together, we'll focus on your specific challenges and define next steps that deliver real value.

Discuss the options with eGA training experts –
Annela Kiirats and **Marge Oldermann**

13:00 – 13:30

Digital democracy and citizen engagement

Digital transformation goes beyond technology — it's also about empowering people. With eGA's support, you can learn how to balance the development of digital services with strengthening digital democracy. Through insights and real-world lessons from eGA's global experience, you'll gain a deeper understanding of why citizen engagement matters, the value it brings, and how you can advance participatory governance in your own context.

Meet eGA citizen engagement experts **Kristina Reinsalu** and **Dmytro Khutkyy**

13:30 – 14.00

Development of the interoperability governance model

Effective digital governance depends on more than just technology—it requires strong cooperation, clear responsibilities, and a well-coordinated approach across institutions. Interoperability governance is one of the biggest challenges in public administration, where aligning people, processes, and policies is just as important as getting the systems right. Learn how to build interoperability frameworks that work in real life, with help from eGA experts who have over 30 years of experience from Estonia and other countries.

Meet eGA interoperability expert **Arvo Ott**

National interoperability architecture

Seamless collaboration is essential for effective public service delivery—and that starts with interoperability. True interoperability goes beyond technology, encompassing legal, organisational, semantic, and political dimensions. At eGA, our experts Arvo Ott and Uuno Vallner bring deep experience from Whole-of-Government interoperability projects around the world. They are ready to help you in defining the big picture, aligning architectural components, and establishing the standards that ensure everything works together—efficiently and sustainably.

Meet eGA interoperability experts **Arvo Ott** and **Uuno Vallner**

15:30 – 16:00

Digital skills & capacity building

Digital transformation goes beyond technology—it relies on skilled public officials to build digital governments and onv people who can use digital services effectively and safely. Let's talk about how to identify skills gaps and develop capacity-building frameworks and training programmes to address them.

Meet our eGA digital skills and capacity building expert **Kristi Kivilo**

eGA

15:30 – 16:00

Data-driven approach to digital services

Digital service development is a priority for public institutions everywhere. In this session, gain fresh insights from Ukraine on how to initiate data-driven digital services, re-engineer existing services for greater efficiency, and finally, reach a point where some services are no longer needed—thanks to accurate and effective data management. Discover practical approaches to building smarter and more responsive public services.

Meet eGA digital services expert **Andrii Piskun**

Thursday / 29th May

11:00 – 11:30

Data and public service digitalisation

Effective digital transformation relies on secure, high-quality, and up-to-date data - a fundamental enabler for the delivery of digital public services. In this session, you can explore why trusted data is essential for building resilient and reliable digital services, how to ensure inclusivity and accessibility for all users, and what it takes to design services that are event-based, cross-organisational, and user-centric. From safeguarding data quality and security to upholding the "leave no one behind" principle, this session offers a hands-on perspective on implementing effective, future-proof digital government solutions.

Meet eGA experts **Piret Hirv**, **Anne Nurmik** and **Mykhailo Kornieiev**

Digital identity

Digital identity is key to securely verifying a person's identity online, giving people access to public and private services without needing to be physically present. It builds trust, reduces fraud, and simplifies the user experience. In this session, gain practical insights on how to develop digital identity solutions that enable secure, efficient digital interactions across platforms in your country.

Connect with eGA digital identity expert **Mark Erlich**

© eGA

13:00 – 13:30

Implementation
of the secure data exchange

Secure and reliable data exchange is the foundation of any digital society. With hands-on experience implementing data exchange platforms in Estonia, Ukraine, the Faroe Islands, Kyrgyzstan, Djibouti, and beyond, eGA experts are ready to share their valuable insights. Join discussion to learn how to deploy the most suitable solutionsyou're your country and build strong local capacity to manage and sustain your data exchange services.

Meet eGA interoperability experts **Heiko Vainsalu**, **Oleg Burba**, **Toomas Mölder** and **Andres Vimb**

13:30 – 14:00

Cybersecurity strategies and regulations

Advancing functional cybersecurity strategies and national regulations requires careful consideration of the national security needs, geopolitical realities and international standards, while ensuring safeguarding fundamental rights. A strong, forward-thinking framework secures critical infrastructure and drives sustainable growth in an increasingly connected world. Consult for guidance on strengthening your cybersecurity strategies and building resilient frameworks that not only protect your digital infrastructure but also build and maintain public trust..

Meet eGA cybersecurity expert **Elsa Neeme**

Strengthening digital safety:
civil society's role in cyber resilience

Let's talk about making people more aware and safer online, reaching everyone, and using good communication to build a better digital future with more online services for all. Meet our expert to discuss importance of the strategic communication in implementing also other aspects of digital governance.

Meet eGA communication expert **Rica Williams**

eGA